

Agenda Date: 7/9/2020 Agenda Placement: 8A

Napa-Vallejo Waste Management Authority

Board Agenda Letter

TO: Board of Directors

FROM: Richard Luthy - Executive Director

Napa-Vallejo Waste Management Authority

REPORT BY: Marie Nicholas, SENIOR ACCOUNTANT-AUDITOR - 253-4977

SUBJECT: Napa-Vallejo Waste Management Authority - Internal Audit Report for the Quarter Ended March

31, 2020

RECOMMENDATION

NAPA-VALLEJO WASTE MANAGEMENT QUARTERLY INTERNAL AUDIT

REQUESTED ACTION: Executive Director requests acceptance of Napa-Vallejo Waste Management Authority - Internal Audit Report for the quarter ended March 31, 2020.

EXECUTIVE SUMMARY

Staff recommends acceptance of the Internal Audit Report solely to assist the Authority Board and management with respect to the review of revenue and accounts receivable associated with inbound customers; and verification of controls associated with fees, manual tickets, stored tare weights, voids and issuance of tickets at Devlin Road Transfer Station operated by Northern Recycling Operations & Waste Services, LLC (Northern), for the quarter ended March 31, 2020.

FISCAL & STRATEGIC PLAN IMPACT

Is there a Fiscal Impact? No

County Strategic Plan pillar addressed:

ENVIRONMENTAL IMPACT

ENVIRONMENTAL DETERMINATION: The proposed action is not a project as defined by 14 California Code of Regulations 15378 (State CEQA Guidelines) and therefore CEQA is not applicable.

BACKGROUND AND DISCUSSION

This engagement was conducted in conformance with the *International Standards for the Professional Practice of Internal Auditing*. Napa County Auditor-Controller Internal Audit Section performed a review applicable to the internal controls over the areas noted below for the Napa-Vallejo Waste Management Authority (Authority). This review is solely to assist the Authority Board and management with respect to the review of revenue and accounts receivable associated with inbound customers; and verification of controls associated with fees, manual tickets, stored tare weights, voids and issuance of tickets at Devlin Road Transfer Station operated by Northern Recycling Operations & Waste Services, LLC (Northern), for the guarter ended March 31, 2020.

Based on our review of the quarters ended March 31, 2020, we noted the following results:

Ticket Testing: There were two franchise customers who were charged the non-franchise fee, which resulted in 42 tickets being overcharged for a total of \$561.88. It was determined that a system malfunction caused the error and billing adjustments were subsequently submitted to Central Collections for correction.

Reporting Accuracy: During the quarter we noted there was a net shortage of \$57.45 for the quarter ended March 31, 2020. The cumulative cash shortage for the fiscal year 2019-20 is \$13.33.

See the attached report for additional details.

Conclusion

Given the magnitude of transactions and revenue received, Northern should be commended for a cash shortage that is less than 1% of the revenue processed. Overall, we have reasonable assurance that internal controls associated with the inbound customers are in place and effective.

SUPPORTING DOCUMENTS

A. Napa Vallejo Waste Management - Quarter ended March 31, 2020

Executive Director: Approve

Reviewed By: Martha Burdick