



A Tradition of Stewardship  
A Commitment to Service

Agenda Date: 8/9/2016  
Agenda Placement: 10A

## NAPA COUNTY BOARD OF SUPERVISORS Board Agenda Letter

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**TO:** Board of Supervisors

**FROM:** JoAnn Melgar for HOWARD HIMES - Director  
Health & Human Services Administration

**REPORT BY:** Shelli Brobst, ESD/Contracts Manager - 253-4720

**SUBJECT:** Update on Homelessness Services System Redesign

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### **RECOMMENDATION**

Director of Health and Human Services to provide an update on the redesign of the homeless and housing services system.

### **EXECUTIVE SUMMARY**

An analysis of the existing homeless and housing services system showed that the system is neither cost effective nor producing outcomes that will end homelessness. City and County staff jointly funded agreements with the Corporation for Supportive Housing (CSH) and the National Alliance to End Homelessness (NAEH) to help create changes to the shelter and housing system so that it is designed to effectively and permanently move people from homelessness to housing. HHSA staff and the consultant teams have completed the review of the system, have formulated recommendations for changes, and are ready to issue a Request for Proposals (RFP) to select providers to support the system changes.

### **FISCAL IMPACT**

Is there a Fiscal Impact? No

### **ENVIRONMENTAL IMPACT**

ENVIRONMENTAL DETERMINATION: The proposed action is not a project as defined by 14 California Code of Regulations 15378 (State CEQA Guidelines) and therefore CEQA is not applicable.

**BACKGROUND AND DISCUSSION**

In October 2015, HHSA and the City of Napa began working with two sets of consultants to redesign the homeless and housing services system in Napa County. The conclusion that the system needed to be redesigned was triggered by the City and the County needing to jointly take on approximately \$240,000 in additional costs to fund the shelter system.

The goals of the redesign are two-fold: first, to create a shelter and housing system that is designed to effectively and permanently move people from homelessness to housing and second, to create a broad oversight and advisory structure that engages stakeholders and potential funders.

City and County staff jointly funded agreements with the Corporation for Supportive Housing (CSH) and the National Alliance to End Homelessness (NAEH) to help bring about these changes. The scope for CSH was to provide policy and technical support on increasing supportive housing and ending homelessness in Napa County. The scope for NAEH was to provide guidance on and a plan for transitioning the Napa County shelter system to a redesigned system that; uses a "Housing First," low-barrier approach to access and services; aligns with national best practices; and is well-coordinated with other programs and services available in the County and City.

Work to date includes an analysis of the current system by both consulting firms that concluded that the existing system is not effective in ending homelessness, a final report from CSH and NAEH that includes system change recommendations (see Attachment A), the formation of a funders collaborative, the completion of a draft report from NAEH that details shelter and housing service delivery system changes, creation of a jointly funded Homeless Programs Coordinator position in HHSA, and writing an RFP seeking a shelter services provider and a Flexible Housing Subsidy Pool (FHSP) operator. The RFP is structured so that respondents can submit a proposal for either shelter services, or operation of the FHSP, or both.

HHSA staff anticipates issuing the RFP in late August or early September 2016, with a goal of having an FHSP operator under contract in the late fall and a shelter services provider under contract at the beginning of Fiscal 2017-2018.

**SUPPORTING DOCUMENTS**

A . NAEH CSH Napa Final Recommendations Report

CEO Recommendation: Approve

Reviewed By: Karen Collins