

Agenda Date: 5/5/2020 Agenda Placement: 6F

NAPA COUNTY BOARD OF SUPERVISORS Board Agenda Letter

TO: Board of Supervisors

FROM: Shelli Brobst for Jennifer Yasumoto - Director

Health & Human Services Administration

REPORT BY: JoAnn Melgar, Staff Services Analyst II - 707-253-4722

SUBJECT: Amendment No. 1 to Agreement with ImageTrend, Inc.

RECOMMENDATION

Director of Health and Human Services requests approval of and authorization for the Chair to sign Amendment No. 1 to Agreement No. 190342B with ImageTrend, Inc. increasing the amount by \$16,289 for a new maximum of \$115,052 and adding a new service to include a license management system for the term May 5, 2020 through June 30, 2022 to provide software for Electronic Patient Care Reporting (ePCR) database to capture electronic health data for the Emergency Medical Services Agency.

EXECUTIVE SUMMARY

The Napa County Emergency Medical Services (EMS) Agency is required by state law to gather patient data for every EMS response and report that data to the State EMS Data system. This Agreement with ImageTrend, Inc. provides an Electronic Patient Care Reporting (ePCR) repository system that allows the EMS system to meet these requirements in State law.

The purpose of today's requested action is to amend the Agreement to increase the total contract maximum by \$16,289 for a new maximum of \$115,052 and add a new service, which is a license management system to the database that will allow online EMS personnel credentialing (certification, re-certification, accreditation) and provider agency permitting and inspections tracking.

ImageTrend, Inc. is not a local vendor.

FISCAL & STRATEGIC PLAN IMPACT

Is there a Fiscal Impact? Yes
Is it currently budgeted? Yes

Where is it budgeted? Health & Human Services Public Health

Is it Mandatory or Discretionary? Mandatory

Is the general fund affected?

Future fiscal impact: This Agreement expires on June 30, 2022. It is included in the

approved FY 2019-2020 budget and appropriations for future fiscal

years will be budgeted accordingly.

Consequences if not approved: If this agreement is not approved, Napa County would not be in

compliance with State Health & Safety Code. The agency will also be unable to provide accurate and timely quality improvement activities to oversee and improve the delivery of emergency medical care in the

community.

County Strategic Plan pillar addressed: Healthy, Safe, and Welcoming Place to Live, Work, and Visit

Additional Information:

ENVIRONMENTAL IMPACT

ENVIRONMENTAL DETERMINATION: The proposed action is not a project as defined by 14 California Code of Regulations 15378 (State CEQA Guidelines) and therefore CEQA is not applicable.

BACKGROUND AND DISCUSSION

The County issued a Request for Proposals (RFP) in May 2016 for Electronic Patient Care Reporting (ePCR) services that allows Emergency Medical Services (EMS) personnel to capture electronic health data for all emergency medical services responses in accordance with California Health & Safety Code section 1797.227. ImageTrend, Inc. was selected as part of this selection process. California state law requires the use of an electronic health record system that exports data in a format that is compliant with the current versions of the California Emergency Medical Services Information System (CEMSIS) and the National Emergency Medical Services Information System (NEMSIS) standards.

The ImageTrend data repository system meets all requirements established by CEMSIS and NEMSIS. The ImageTrend data repository system will allow the EMS Agency to meet requirements for collecting data from EMS provider agencies, including local fire departments, ground and air ambulance providers, air rescue services, and hospitals. The data collection will help the agency meet its oversight obligations for EMS system operations and clinical quality assurance/improvement.

The costs of the ePCR data system are funded by EMS Agency oversight fees, including fees charged to the exclusive operating area (EOA) ambulance provider, hospitals, and fees associated with the Napa County Ambulance Ordinance. These oversight fees are already approved and the EMS Agency began collection of these fees in 2017.

This amendment will offer a new service that will greatly increase the efficiency of EMS staff related to provider credentialing and provider agency permitting. The current process used is based on paper submissions and

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manual entry to spreadsheets for tracking. The new system will allow online submissions and reduce the need for physical files. This new system will automate processes and improve the ability of EMS staff to track important deadlines and requirements of the Health & Safety Code.

ImageTrend, Inc. is not a local vendor. No local vendors responded to the RFP.

SUPPORTING DOCUMENTS

None

CEO Recommendation: Approve

Reviewed By: Ben Guerrieri