NAPA COUNTY BOARD OF SUPERVISORS

TO: Board of Supervisors

FROM: JoAnn Melgar for Jennifer Yasumoto - Director
Health & Human Services Administration

REPORT BY: JoAnn Melgar, Staff Services Analyst II - 707-253-4722

SUBJECT: Ordinance to Amend Chapter 8.70 (Ambulance) and Agreement with American Medical Response (Safety-Net Emergency Medical Services)

RECOMMENDATION

Director of Health and Human Services and County Fire Chief request:

1. First reading and intention to adopt an ordinance amending Sections 8.70.010, 8.70.047, 8.70.048 and 8.70.059 of Napa County Code Chapter 8.70 (Ambulance) to modify volunteer ambulance staffing requirements; and
2. Approval of and authorization for the Chair to sign an Agreement with American Medical Response for the term May 19, 2020 through January 21, 2022 for no compensation to provide safety-net and back-up emergency medical services for patients in Angwin, California.

ENVIRONMENTAL DETERMINATION: The proposed action is not a project as defined by 14 California Code of Regulations 15378 (State CEQA Guidelines) and therefore CEQA is not applicable.

EXECUTIVE SUMMARY

The Napa County Emergency Medical Services (“EMS”) Agency’s primary responsibilities are to plan, implement, evaluate and improve the local EMS system and ensure the minimum standards developed locally and by the California EMS Authority are met. The State guidelines recommend written provider agreements and/or an ordinance as a mechanism to ensure that EMS system participants comply with applicable policies and procedures regarding system operations and quality clinical care. Napa County currently has an Ambulance Ordinance and also has written agreements in place for 9-1-1 emergency ambulance response.

The proposed changes to Sections 8.70.010, 8.70.047, 8.70.048 and 8.70.059 of Napa County Code Chapter 8.70
(Ambulance) Ordinance will allow for an increase in EMS system capacity by allowing public safety first aid ("PSFA") trained Napa County Volunteer Firefighters to staff a surge ambulance in rural communities to meet an unpredictable increase in system demand.

The County Fire Chief is requesting approval of an Agreement with American Medical Response ("AMR") to provide safety-net and back up services for patients in the Angwin community that need emergency medical services when the normal emergency medical system resources would result in a significantly delayed response. The purpose of this Agreement is to combine the resources of both AMR and the Napa County Fire Department at no cost to either party, for the term May 19, 2020 through January 21, 2022.

PROCEDURAL REQUIREMENTS:

1. Open Public Hearing.
2. Staff reports. Public comments.
4. Clerk reads the Ordinance Title. Motion, second, discussion and vote to waive the balance of the reading of the ordinance.
5. Motion, second, discussion and vote on intention to adopt the amendment to the ordinance.

FISCAL & STRATEGIC PLAN IMPACT

Is there a Fiscal Impact? No

County Strategic Plan pillar addressed:

ENVIRONMENTAL IMPACT

ENVIRONMENTAL DETERMINATION: The proposed action is not a project as defined by 14 California Code of Regulations 15378 (State CEQA Guidelines) and therefore CEQA is not applicable.

BACKGROUND AND DISCUSSION

Ambulance Ordinance Amendment:

The Napa County Board of Supervisors originally adopted a local Ambulance Ordinance on July 13, 2010. Additional changes to the Ambulance Ordinance were adopted by Board of Supervisors on December 17, 2013 and on June 13, 2017. The Ambulance Ordinance has significantly improved ambulance provider oversight since its original adoption. The ordinance has allowed for improved Emergency Medical Services ("EMS") system organization and the integration of all ambulances operating in Napa County.

EMS patient safety has been improved by the Ordinance, which requires compliance with industry safety standards, compliance with local equipment and communications standards, and ambulance staff training. This integration of ambulance providers in the Napa County EMS system has also greatly improved the system’s ability to respond to large scale incidents and disasters.

The proposed changes to the Ordinance will allow for the use of a surge ambulance by volunteer firefighters in the
rural parts of Napa County. The Ambulance Ordinance currently sets a minimum staffing standard of two California certified emergency medical technicians ("EMT"). In many of Napa County’s Volunteer Fire Departments, personnel are trained to the standard of either EMT or public safety first aid ("PSFA"). The proposed changes will allow one EMT firefighter and one PSFA firefighter to staff an ambulance, housed at participating fire stations, to support EMS operations during unpredicted increases in system demand. Currently, the American Canyon Fire Protection District, The City of Napa Fire Department, and the Napa State Hospital Fire Department participate in this program. The proposed changes to the Ordinance will allow for further enhancement of system performance and better patient care for rural Napa County communities.

Agreement with American Medical Response ("AMR"):

County Fire is seeking approval to enter into an agreement with AMR to provide safety-net and back up services for patients in the Angwin community that need emergency medical services when the normal emergency medical system resources would result in a significantly delayed response. The purpose of this Agreement is to combine the resources of both AMR and the Napa County Fire Department ("Department"), at no cost to either party.

AMR will provide to the Department, a basic life support ambulance that will be housed at the Angwin Fire Station. AMR will retain ownership of the ambulance and will be responsible for expenses incurred for preventative maintenance and restocking of disposable medical supplies. The Department will provide staffing of the ambulance, when needed, with Volunteer Firefighters and will respond with the ambulance to medical emergencies when requested by AMR. The Department will receive no compensation for providing such services.

AMR shall remain responsible for meeting any applicable ambulance response time requirements. When providing Safety-Net EMS, the Department’s on-scene arrival time will be documented and used for determining whether AMR has satisfied applicable response time requirements. AMR will provide up to fifteen (15) pagers to the Department, for personnel call-out and surge unit activation, at no cost to the Department. The Department shall be responsible for replacement of any equipment or disposable medical supplies that are lost, stolen, or damaged.

SUPPORTING DOCUMENTS
A. Ambulance Ordinance - Clean
B. Ambulance Ordinance - Redline

CEO Recommendation: Approve

Reviewed By: Ben Guerrieri