

Agenda Date: 11/3/2015 Agenda Placement: 9D Set Time: 9:40 AM

Estimated Report Time: 10 Minutes

NAPA COUNTY BOARD OF SUPERVISORS Board Agenda Letter

TO: Board of Supervisors

FROM: Shelli Brobst for HOWARD HIMES - Director

Health & Human Services Administration

REPORT BY: Shelli Brobst, Contracts Manager - 253-4720

SUBJECT: Presentation of the Annual Report of Veterans Services activities for Fiscal Year 2014-2015

RECOMMENDATION

Director of Health and Human Services and Veterans Service Officer to present the annual report of veterans services activities for Fiscal Year 2014-2015.

EXECUTIVE SUMMARY

In commemoration of Veterans' Day, Patrick Jolly, Veterans Service Officer for Napa County, will present the annual report on the Veterans Service Office's activities during Fiscal Year 2014-2015 to the Board of Supervisors.

PROCEDURAL REQUIREMENTS

No action required

FISCAL IMPACT

Is there a Fiscal Impact? No

ENVIRONMENTAL IMPACT

ENVIRONMENTAL DETERMINATION: The proposed action is not a project as defined by 14 California Code of Regulations 15378 (State CEQA Guidelines) and therefore CEQA is not applicable.

BACKGROUND AND DISCUSSION

Napa County Veterans Service Officer (CVSO) Patrick Jolly will present the annual report on veterans services activities. The presentation of the report corresponds with the observance of Veterans Day on November 11th.

The CVSO provides services to military veterans, dependents, and their families. Its primary task is to assist veterans in identifying and applying for benefits that veterans are entitled to receive from the U.S. Department of Veterans Affairs (VA).

The 2013-2014 Grand Jury undertook an investigation of the County Veterans Service Office (CVSO). The Grand Jury made several recommendations as part of its investigation including recommending that the Napa VSO should report annually, in writing, to the Board of Supervisors on the effectiveness of its outreach programs. In April 2014, the Board of Supervisors submitted its response to the Grand July Final Report on Veterans Services and Outreach and requested that the CVSO do the following:

- track outreach activities and claims activity starting with Fiscal Year 2014-15;
- assess effectiveness and seek opportunities to increase outreach; and
- report these findings to the Board of Supervisors annually beginning in November 2015 (to coincide with Veteran's Day).

The CVSO has prepared a report to address these items. A copy of the report is attached to this agenda letter.

SUPPORTING DOCUMENTS

A . Annual Report

CEO Recommendation: Approve

Reviewed By: Leanne Link