

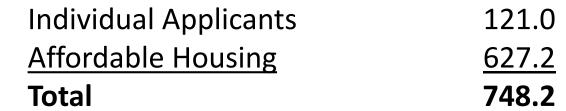


### Low Income Program

Napa Sanitation District
Board of Directors Meeting
May 1, 2019



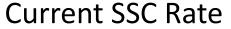
## Status of Current Program



Total NapaSan Residential SSU 32,485
Participation Rate 2.3%



# Status of Current Program



Low Income Rate

Difference

**Total Low Income SSUs** 

**Program Cost** 

\$676.38

\$487.00

\$189.38

748.2

\$141,694

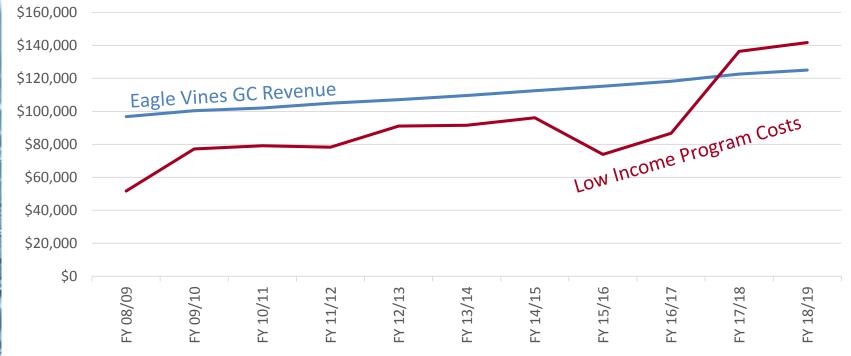














### **Program Costs**





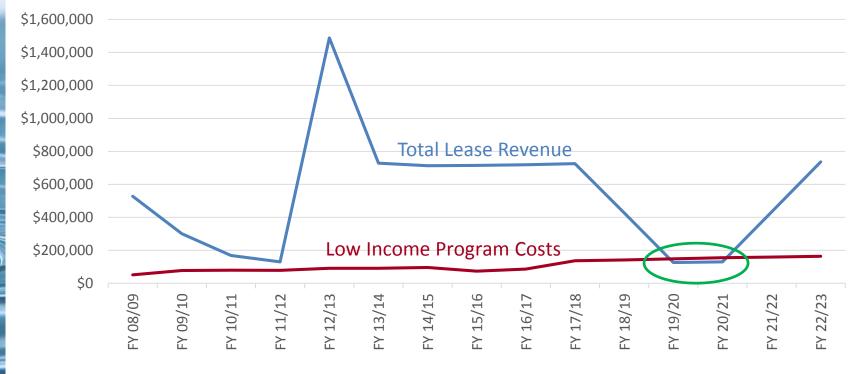




### **Program Costs**









# 3 Policy Options Considered



Option 1: Modify program so that its costs can be covered by Eagles Vines GC lease revenue

Option 2: Assume success with development of new lease tenants in FY 2019/20

Option 3: Reserve revenue collected in FY 2018/19 from Somky Lease for use in Low Income Program only



### **Board Direction**



April 3, 2019 – Board of Directors Meeting:

#### Option 3:

Reserve Somky lease revenue collected in FY 18/19 and dedicate it toward Low Income Program in FY 19/20 and beyond.











# Procedural Change



#### Proposal:

Allow enrollment in PG&E CARE program as qualification for NapaSan Low Income program



## Benefits of Using CARE

- Reduce income verifications by NapaSan
  - Reduce staff time
  - Reduced risk (handling personal tax info)
  - Reduced "interpretation" issues

- Easier for Customer
  - Only 1 income verification instead of 2



## Potential Impacts

- Possible increase in eligible households enrolling
  - 88% of eligible households are enrolled in CARE

- Most likely scenario:
  - No change in enrollment numbers
    - Only home owners eligible
    - Saturated marketing and outreach already





### **Board Direction**



April 3, 2019 – Board of Directors Meeting:



NapaSan should use PGE CARE program enrollment as income verification for its Low Income Program in addition to NapaSan's income verification.



### Recommended Action



Approve the attached policy changes by resolution, modifying the Sewer Service **Charge Low Income Assistance Program** to allow enrollment in the PG&E CARE program to qualify under NapaSan's program.