



# Summary of Complaints 2019-2020

Balloons Above the Valley Hot Air Balloon Launch Site  
Use Permit P19-00303  
Planning Commission Hearing September 2, 2020

**Balloons Above the Valley Hot Air Balloon Launching Site**

**Permit P19-00303**

**Summary of Complaints**

<b>PBPANC Records Regarding BATV</b>	
<b>Total: 11</b>	
<b>Date</b>	<b>Comment</b>
4/1/2019	Accident report.
5/27/2019	Neighbor of 5100 Lovell Valley Rd. He called to report that balloons had been flying low over his residence and frightened his dogs and were a nuisance. Balloons Above the Valley had conducted several unauthorized launches from a neighboring property. This is the 3rd non-permitted launch site BATV has been reported as having used in the last 12 months
8/16/2019	Bob Barbarick, BATV employee. Self report - Landed at school w/permission. School requested no further landings.
10/8/2019	A resident of Carroll Lane emailed the pilot association email address concerned about low flying balloons and BATV's Washington St. launch site. *Information was also provided to County
10/17/2019	Melissa Tuttle, BATV employee. Reporting on neighbor call. Robert lives at 4119 Stanislaus Lane Napa Ca, 94559 Near Alston Park. He has a 5 year old who is scared when the Balloons fly lower over their house and his kid ends up crying. He is a very nice guy but does not want to stress out his kid who is so young and just wanted to hopefully make everyone aware of the situation with him and his family.
10/25/2019	Linda St. Claire, County of Napa. Forwarded 10/25/19 complaint from Morgan Morgan
11/4/2019	Unpermitted/unwanted landing. Balloons Above the Valley does not have permission to land at this location because of the repeated failure of it's owner to contact the land owner to request permission to land and include the property owner as additionally insured. This is despite numerous requests given to both pilots and crew to have the BATV owner contact the property owner. Since no contact was ever made, BATV was told landing would no longer be allowed in 2017. On Sunday 11/4/19 a BATV balloon landed there anyway.
12/8/2019	Complained of low flying balloons based on their interpretation of FAR's. See attached letter. *Information was also provided to County
12/14/2019	Trower/Tokay, Napa, CA - Multiple complaints of a low flying balloon landing on Trower
1/20/2020	A resident of Carroll Lane emailed the pilot association email address concerned about low flying balloons and BATV's Washington St. launch site.
2/27/2020	Chad Cassell, BATV employee report. Homeowner has requested balloons no longer fly lower than 50' over his home. He has expressed concerns about balloons hitting his house. See attached photo of home/property.
<b>Comments Submitted to County Planning and Code Enforcement Divisions</b>	
<b>Total: 8 Submitted on County form: 4 Verified: 0</b>	
<b>Date</b>	<b>Comment</b>
10/1/2019	Flying too low (FAA). Emailed PBPANC. Photo and video provided.
10/25/2019	Flying too low (FAA). Photos provided. Information was forwarded to PBPANC.
11/12/2019	Flying too low (FAA); privacy CA civil code 1708.8 (a). Photo attached.
12/8/2019	No Trespass Notice. Photos provided. Sent to PBPANC, Balloons Above the Valley, Napa Valley Aloft, Calistoga Balloons, Napa Valley Balloons. Digital copy provided to Code Enforcement 1/13/20.
12/15/2019	Trespassing in airspace. Four individual "Certification of Unauthorized Trespass" documents with photos provided - Two against BATV. Code Enforcement was copied on the email from Brian Bordona.
1/12/2020	Copy of email sent to PBPANC. Flying too low (FAA). No action following previous complaints. Photo provided.
1/13/2020	Flying low (FAA), invasive. Photos. Submitted to Code Compliance.
1/15/2020	Flying low (FAA). Photos. Submitted to Code Compliance.